

TOHOKU MaaS Service Agreement

East Japan Railway Company (hereinafter referred to as "JR East") hereby stipulates as shown below the TOHOKU MaaS Service Agreement (hereinafter referred to as this "Service Agreement") with regard to the terms of use for TOHOKU MaaS (hereinafter referred to as this "Regional Service"), which JR East operates and provides as a Regional Service provider.

Article 1 (Scope of This Service Agreement)

This Service Agreement applies to all customers who uses this Regional Service (hereinafter referred to as the "User"). The User shall assent to and comply with the content of this Service Agreement. If the User does not assent to this Service Agreement, such User cannot utilize this Regional Service.

Article 2 (Revisions to This Service Agreement)

JR East shall be able to revise this Service Agreement without the consent of the User after giving notice in the manner prescribed by JR East. Except in cases stipulated separately in this Service Agreement, the said revision shall become effective when the User has accessed the website for this Regional Service and it has been possible for the User to see the notification of the said revision. After a revision, only the revised content shall be valid.

Article 3 (Terms of Use for This Regional Service)

1. Date of use

From April 1, 2022 onwards

2. Area of use

The Tohoku area

3. Content of this Regional Service

- (1) Search of transport services
- (2) Creation and use of travel itineraries
- (3) Booking, purchase and use of electronic tickets
- (4) Booking, arranging dispatch, purchase and use of on-demand transportation
- (5) Participation in promotional campaigns

4. Terms of use

These are stipulated separately in this Regional Service.

Article 4 (Termination of the Provision of This Regional Service and of This Service Agreement)

1. JR East may revise or terminate the provision of this Regional Service without notifying the User. If the provision of this Regional Service is terminated, this Service Agreement shall be terminated at the same time.

Article 5 (Precedence of Japanese Version of This Service Agreement)

This Service Agreement is originally prepared in the Japanese language. In the event of any discrepancy between the English-language version and the Japanese-language version regarding the interpretation of this Service Agreement, the Japanese-language version shall prevail.

This Service Agreement shall come into effect as of June 1, 2022.